Project title:
RFID-based customer service for redox.me products

Abstract:
The project concerns the implementation of an RFID chip system for product identification at a customer site. Those chips will be installed in every product as an alternative to the serial number. Customers will be able to scan the chip using a smartphone and then be directed to a product page showing the configuration of that specific set. The system will allow tracking of all historical versions of the products and will enable customers to order spare parts matching that specific version. Implementation of the project requires knowledge of RFID technology and programming. It is necessary to create a server application with a database allowing administrator and user access.

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